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INFORMATION DISCLOSURE STATEMENT BY APPLICANT

(use as many sheets as necessary)

| C | A | |
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| Application Number | 10/053,872 | |
| Filing Date | January 24, 2002 | MAL |
| First Named Inventor | Samuel KALLNER et al CCA | -,72 |
| Group Art Unit | 2643 | 0/00 |
| Examiner Name | | CPA |
| Attorney Docket Number | KALLNER=1 | 10 |

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| | | OTHER PRIOR ART - NON PATENT LITERATURE DOCUMENTS | . | | |
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| <i>\$</i> / | | | | | |
| examiner Initials* | Cite No. | Include name of the author (in CAPITAL LETTERS), title of article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published | T ² | | |
| MAR | AA | U.S. Provisional Patent Application Serial no. 60/264,520, "Hybrid JTAPI Provider Model", filed January 25, 2001 | | | |
| ABIT | AB | The Parlay Technical Team, "Parlay API's 2.1: Generic Call Control Service Interfaces", June 26, 2000 | | | |
| ABH | AC | U.S. Patent Application Serial no. 09/896,107, "Virtual Call Center" | | | |
| ABY | AD | Java [™] Telephony Specification, JTAPI version 1.3, June 30, 1999 | | | |
| ABH | AE | Package javax.telephony, JTAPI version 1.3, June 30, 1999 | | | |
| ASA | AF | "JAIN ^{bm} , a set of Java ^{bm} APIs for Integrated Networks", Jain Java Call Control (JCC) Application Programming Interface (API), version 1.0, Overview of the API, January 19, 2001 | | | |
| AGH | <u> </u> | JAIN [™] JCC Specification, obtained from the internet on January 17, 2002, from http://jcp.org/jsr/detail/21.prt | | | |
| ABH | АН | "JTAPI Intriduction", The Source for Java [™] Technology, obtained from the internet on December 27, 2001, from http://java.sun.com/products/itapi/ | | | |
| ABH | AI | "An Introduction to JTAPI (Java Telephony API) Release 1.2, Rev. 0.7", obtained from the internet December 27, 2001, from http://java.sun.com/products/jtapi/jtapi-1.2/JTAPIWhitePaper 0 7.html | | | |
| ABH | AJ | Microsoft, "Windowse Operating System: IP Telephony with TAPI 3.0", 1997 | | | |
| MBH | AK | The Java Telephony API: An Overview, Version 1.2, October, 1997, obtained from the internet December 27, 2001, from http://java.sun.com/products/jtapi/ftapi-1.2/Overview.html | | | |
| golf | , AL | "Java Telephony API Call Control Extension Package", Version 1.2, October, 1997, obtained from the internet December 27, 2001, from http://java.sun.com/products/itapi/itapi-1.2/CallCtlOverview.html | | | |
| ast | ' AM | "User's Reference: Generic JTAPI Reference Manual, Version 1.2', IBM Halfa research Lab, July 2001 | | | |
| ABK | AN | U.S. Patent Application Serial no. 09/885,578, "Service Application Architecture For Integrated Network Service Providers" | | | |
| ABH | AO | U.S. Patent Application Serial no. 09/885,576, "Service Logic Execution Environment Connector to Client Interface" | Ì | | |
| ABH | AP | U.S. Patent Application Serial no. 09/885,577, "Service Logic Execution Environment for Telecommunications Service Components" | | | |
| PER | AQ | "Jain _{TM} Call Control API Enables Application Portability Across Heterogeneous Networks", obtained from the internet on January 17, 2002, from http://java.sun.com/pr/2000/06/pr000606-11.html | | | |
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| Examiner | GA MAM. | Date | 1 / / - |
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| | | Date | 1 7 - 186 |
| Signature | Midlaborell | Considered | A 29/05 |
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^{*} EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

¹ Unique citation designation number. ² See attached Kinds of U.S. Patent Documents. ³ Enter Office that issued the document, by the two-tetter code (WIPO Standard ST.3). ⁴For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. ⁵ Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST.16 if possible. ⁶ Applicant is to place a check mark here if English language Translation is attached.